

SAME GREAT SERVICE + NEW COMPUTER SYSTEM = PHOENIX CENTRAL LAB AT IT'S BEST!

Two years ago, Phoenix Central Laboratory announced on-line services that included access to publications (“Library”),



announcements of continuing education events, printable forms and access to patient laboratory results. All of this was a great start and we learned much about what could be done to provide more “user

friendly” on-line services. Most important, we learned that to give great service, a new computer system would be needed.

We are pleased to announce the arrival of our Laboratory Information System “LIS”. This new computer system is currently in “basic training,” receiving complex data about our entire menu of laboratory testing capabilities, introduction to all its working partners, the laboratory instruments and learning about you, our clients. We expect to put it into action, alongside our current system, in June.

WHAT OUR NEW COMPUTER SYSTEM MEANS TO YOU NOW AND IN THE FUTURE

Support for paperless systems

HTM, HTML, XML... What??! These are the crazy acronyms for computer languages in which the Aurora system can communicate. Basically, this means greater flexibility and user friendly access to your patient data.

Patient results import to patient records

- Customize your procedure for import
- Customize your format for imported laboratory results

Continued on next column

- Import all pending results by particular patient

Teaming up with current management systems

Phoenix Lab is currently working with Impromed and Avamark, and hoping to develop relationships with other manufacturers to make the “paperless” system option available.

We will keep you posted on further developments.

Online test ordering menu

- Order from the patient record creating an automatic sendout log
- Print Test Request Form (TR) complete with patient demographics
- Create your own sendout log for reference

Online supply orders

- Receive confirmation of ordered items
- Track chargeable supplies ordered
- Save time in submitting requests and delivery of items

Receive patient data, announcements, CE opportunities via e-mail

- Go “paperless” and reduce clutter

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2007 test directory coming soon!

In the very near future, you will be receiving a full update to your Phoenix Laboratory Test/Service Directory and your 2007 Quick Reference Guide. The new directory pages will include new profiles and tests that have been



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11620 Airport Road
Everett, WA 98204-3742

Phone: (425) 355-5252
(800) 347-0043

Fax: (425) 290-5892

Web: www.pclv.net

**In This
Issue...**

New System Update • 2007 Test Directory Update TLI Change

System Update *Cont'd from page 1*

- Improve speed and efficiency in which you receive information
- Help reduce our costs, which ultimately are reflected in our fees

Monitor statistics at your convenience

- Review your own heartworm statistics
- Follow particular patients
- Search for specific test results over a customized period of time

Review billing statements

- Review your billing online, anytime—no more waiting

until the end of the month to view your mailed statement

- Set-up auto-pay with your credit card

We are excited to be able to offer this service to you. Please be aware that many of these options will be available immediately upon launch of the new system, while others are still under development and will be available at later dates. If you have any questions please call the laboratory.

Test directory *Cont'd from page 1*

added over the last year, as well as updated protocols and helpful information provided by our consulting veterinarians. It will also include the new pricing information that was sent to you earlier this month.

We ask that you please remove and discard all the older information from your directories. Saving old pages may cause confusion regarding sample requirements, test costs and turn around time. The Price List sent to you earlier this month contained only those tests that were adjusted, either up or down in cost, and can be discarded now, as well. **All new prices will become effective June 1st.**

If you require additional copies of Test Directory pages, Quick Reference Guides, or Price Lists, please call our marketing department at (425) 355-5252 or toll-free (800) 347-0043, or by e-mailing Mark Lehtinen at markl@pclv.net.

TLI is now a sendout

Trypsin-like Immunoreactivity testing (TLI) is no longer performed in-house and is now a sendout test. Turn around times are 7 to 10 days and prices are subject to change without notice.

For up-to-date prices, call the lab at (425) 355-5252 or toll-free (800) 347-0043.