

What is New at Phoenix and

What You May Have Forgotten



Reported benefits of using the GVL system are plentiful:

- 24/7 database availability
- Nationwide acceptance
- Real-time lab test submittals/results
- Web-based EIA certification system
- Accepted by all 50 states

NEW Electronic Reporting of Coggins through GlobalVetLink

Phoenix Central Laboratory is pleased to announce our enrollment with GlobalVetLink as a subscribing laboratory to offer electronic reporting of EIA (Coggins) testing services.

GlobalVetLink (GVL®) is the nation's leader in electronic animal health documentation. They offer digital EIA certificates, health certificates and equine passports to clients across the country. Electronic certificates increase efficiency and cut down on veterinary paperwork, in addition to providing a more professional looking document for the animal owners.

GlobalVetLink offers 24/7 database availability and real-time access to EIA test results. The certificates are automatically sent to the appropriate state animal health officials, eliminating the need for veterinarians to send paper copies. Animal owners can also be granted access to the certificates through MyVetLink.com, drastically increasing the speed of certificate distribution. EIA and health certificates generated through GlobalVetLink are accepted to move animals into all 50 states and 3 U.S. territories.

For more information on submitting your tests electronically to Phoenix Central Laboratory, please contact Dr. James Klaassen at 425-355-5252 or call GlobalVetLink at 515-296-0860. More information on GlobalVetLink's electronic document system can be found at www.globalvetlink.com.

Current Paperless and Paper Light Reporting Options:

We are happy to assist you in your interconnectivity projects. Call 800.347.0043 or email labresults@pclv.net

ImproMed

ImproMed users have a variety of options for entering their patient results. Electronic downloads, pdf files, and cut/paste mechanisms are reported in use.

Reports are available through our website or email.

If you are an ImproMed user and would like help getting started with Phoenix downloads, please call the Laboratory or email.

VIA

VIA users were first in paperless reporting with Phoenix. There are only a few users at this time, one being in Alaska. The import of Phoenix results is done through our website and so far is problem free. As always, the correct patient ID number is critical to success.

If you are interested in downloads to VIA, please call us or email.

AviMark

AviMark users have eagerly awaited an electronic connection between Phoenix and this system. Targeted for completion in January 2011, this link will provide a variety of options from download of results to submitting your test requests on-line.

Currently, Avimark users download .pdf results and can build a test menu in their system for test requests.

PHOENIX
CENTRAL LABORATORY

Excellence in Veterinary Science



11620 Airport Road
Everett, WA
98204-3742

www.pclv.net

EDUCATION CORNER



Winter Wet Lab Schedule 2011

Location: Phoenix Laboratory

Urinalysis WetLab

January 23, Sunday
1:00 - 4:00 p.m.

Presented by Dr. Sandy Willis

Parasitology WetLab

February 27, Sunday
1:00 - 4:00 p.m.

Presented by Dr. Sandy Willis

Hematology I WetLab

March 20, Sunday

Presented by Dr. Sandy Willis

Visit our website www.pclv.net click
(Education) for details on wet labs and
self tutorials/case reviews:

- Hematology
- Urinalysis
- Parasitology
- Cytology

Did You Know?

Customer Service is Key in our Billing Department

- ◆ **You can** set-up automatic monthly credit card payments to pay your bill.
- ◆ **You can** receive an emailed billing statement.
- ◆ **You can** confirm your employee discounts.

All these service features can be handled easily. Depending on your payment preference, Karen Brothers, our Accountant, can assist you in setting up the service that fits best with your clinic. You can reach Karen at karenb@pclv.net or by phone 800-347-0043.

Featured Service: **Quality Control/Assurance**

Shannon Pedersen, our quality control and quality assurance coordinator, is available to answer your questions about QC in your clinic, or to come to your clinic to work with technicians. QC/QA, hematology, and urinalysis are her areas of expertise.



Shannon Pedersen

There are many factors that influence testing quality and each plays an important part in the outcome of test results which support patient care. Establishing written protocols and procedures for all to follow is key. As a service, we offer Shannon's experience with protocol and procedure development to help you strengthen your laboratory.

Shannon can be reached at 800.347.0043 or through her email shannonp@pclv.net