

After 21 Years, Dr. Faye Sturtevant Looks Toward Retirement; Introduces Her Successor, James Klaassen, DVM, PhD, ACVP



Faye Sturtevant, DVM, PhD
Medical Director, CEO, CFO
Clinical Pathologist

Phoenix Laboratory opened its door in Woodinville, Washington in March of 1989. From the beginning, Dr. Sturtevant has led the way as Medical Director, Managing Pathologist, and CEO. In 2005, Dr. Sturtevant added the duties of CFO after the retirement of Bill Tully. Her commitment to providing quality laboratory medicine supported with quality service, grew the Laboratory from 100 samples to over 1000 samples per day.

Early shareholders, the first customers of Phoenix Laboratory, all remember the days when results were called to clinics and transcribed by their staff each morning after the nightly sample processing. In those days, the lab relied on one CBC instrument and one small chemistry analyzer. There have been many improvements along the way; instrumentation capabilities, testing menu expansion, histopathology services, additional veterinary consultants including internal medicine, expanding computer capabilities to provide electronic paperless reporting. Each year the list of upgrades grew, and each year Dr. Sturtevant managed to save for our future.

Dr. Sturtevant has been looking toward retirement for several years, and spending more time in her life away from Phoenix as a collector and purveyor of antiques. Keeping her eyes open for just the right person to lead Phoenix Laboratory into the future with the same commitment to quality of medicine and service, her efforts were recently rewarded.

This month, she introduced the new CEO to her staff and shareholders; James Klaassen, DVM, PhD. Dr. Klaassen received his DVM from Michigan State University and his PhD in clinical pathology at WSU. He is board certified in clinical pathology and has extensive experience in directing laboratory budgets, managing and supervising personnel, providing pathology services and consultation in the multi-million dollar veterinary diagnostic arena. Dr. Klaassen has seen it from all angles; the small private, the large corporate, and the research side of veterinary laboratory medicine. His heart is in diagnostic laboratory medicine

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We are Celebrating 21 years of Being First in the Northwest
First Veterinary and Employee Owned, First Entirely Veterinary Directed, First....

★ **Celebrate National Lab Week - April 18-24, 2010** ★

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EDUCATION CORNER



Events coming to Phoenix Laboratory:

Hematology WetLab

April 18th, Sunday
1:00 - 4:00 p.m.

Presented by Dr. Sandy Willis

Parasitology WetLab

May 23rd, Sunday
1:00 - 4:00 p.m.

Presented by Dr. Sandy Willis

Visit our website www.pclv.net
click (**Education**) for details on
wet labs and tutorials:

- Case Reviews
- Hematology
- Urinalysis
- Parasitology
- Cytology

Dr. Sturtevant Introduces Dr. Klaassen—cont'd from front:

and he looks forward to bringing his knowledge and experience to Phoenix to help us grow into the future.

Dr. Sturtevant will continue as the Chief Financial Officer and clinical pathologist as needed to provide a smooth transition. She will continue providing her input to the Board as requested.

Watch for your next *Flyer* to learn more about Dr. Klaassen and his first weeks at Phoenix Central Laboratory.



Dr. Jim Klaassen and his wife, Maggie DiUllio,
Owners of Casa de Arboles Fine Fiber Farm

What's New?

Expanded Avian Profiles from Dr. Kendal Harr

- 3 expanded avian chemistry panels
- 11 new avian profiles

These include an Avian Liver Screen and an Avian Renal Panel, Avian 13 Chemistry, Avian 18 Chemistry and Avian 20 Chemistry Panels.

Please call Customer Service if you would like a full description of the new avian panels or view them on-line at www.pclv.net under (**Test Directory**).